

service organization 102 → scheduling system 104 → mobile service representatives 106 → customers 108

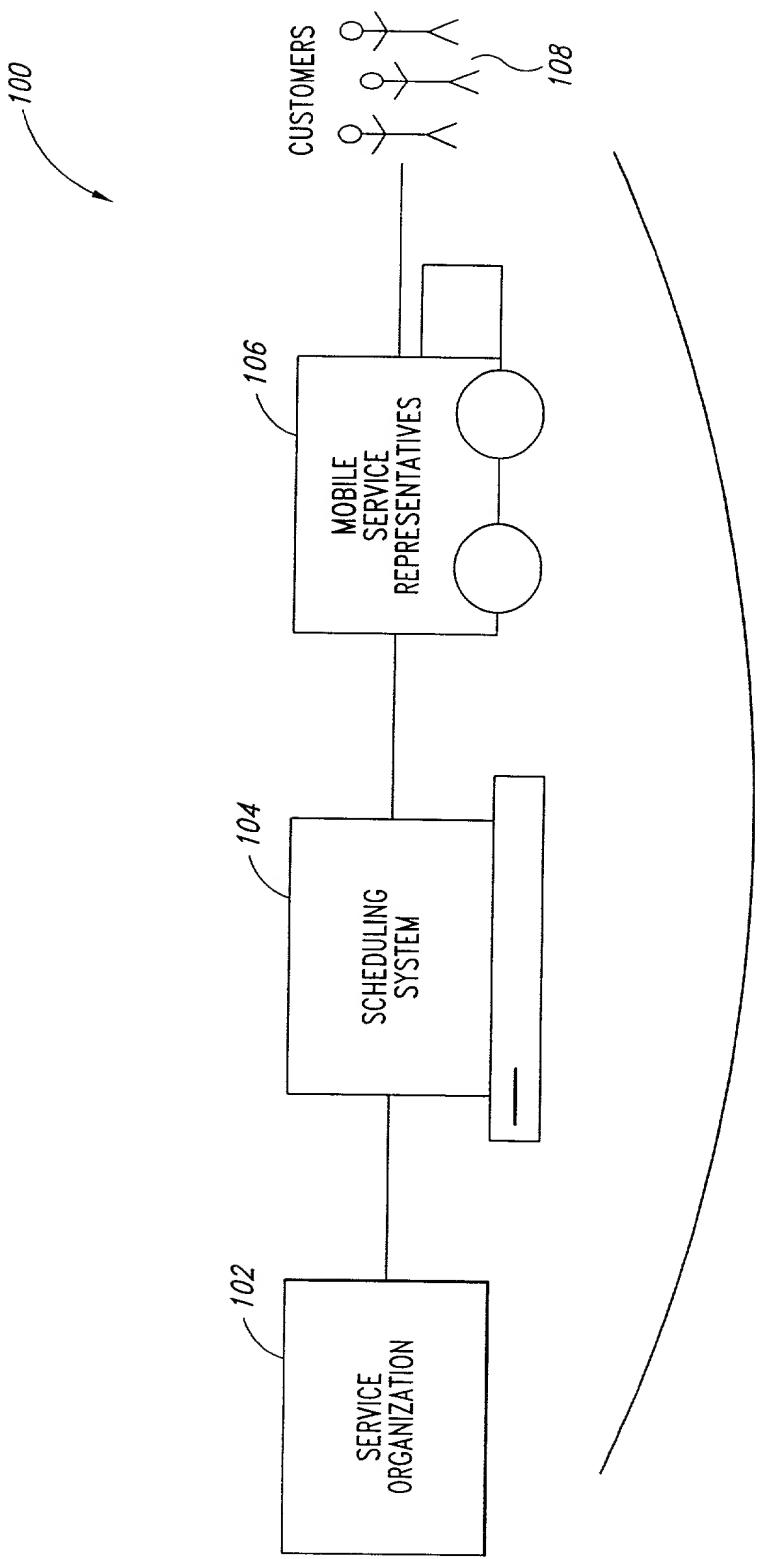


Fig. 1

Fig. 2

